

Natural Gas & Electric Combination

The following illustration explains the different sections of your bill.

The illustration shows three pages of a utility bill from TECO (An Emera Company). The bill is for Genevieve F. Norris, 123 Main Street, Tampa, FL 33609, with account number 1234567890 and statement date August 02, 2023. The amount due is \$313.77, due on August 23, 2023.

- 1 Account Summary:** Shows current service period (June 29, 2023 - July 31, 2023), previous amount due (\$400.12), payment received (\$400.12), and current month's charges (\$313.77).
- 2 Monthly Usage:** A bar chart showing gas and electric usage in Therms and kWh from August to July.
- 3 Your Energy Insights:** Notes that the customer's average daily THMS used was 5% higher than last year and 5% higher than the previous period.
- 4 QR code:** A QR code to scan and interact with the bill.
- 5 Paystub:** Information for making a check payable to TECO, including the account number and address.
- 6 Meter Read:** Shows meter number RH029474, read date 07/31/2023, current reading 81, previous reading 46, and total used 36.3 Therms.
- 7 Charge Details:** Breakdown of natural gas charges including customer charge, distribution charge, PGA, Florida gross receipts tax, and total natural gas service cost of \$85.39.
- 8 Avg THMS Used Per Day:** A bar chart comparing average usage per day for July 2022 and July 2023.
- 9 Ways To Pay Your Bill:** Lists various payment methods: Bank Draft, In-Person, Mail A Check, Credit or Debit Card, and Phone.
- 10 Avg kWh Used Per Day:** A bar chart comparing average usage per day for July 2021 and July 2022.
- 11 Important Messages:** A section for notices, such as 'Removing Your Envelope'.

Summary Page

Gas Details Page

Electric Details Page

- 1 Account summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage** - displays up to 24 months of your usage history.
- 3 Your Energy Insights** - explains your usage patterns and how usage has changed month over month, and year over year.
- 4 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 5 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.
- 6 Meter Read** - shows your previous reading, current reading, and total energy used in the current billing period.
- 7 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- 8 Avg Therms Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 9 Ways To Pay** - displays all of the available payment methods and contact information.
- 10 Avg kWh Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 11 Important Messages** - provides important messages about your services and accounts.