

# Are you ready?

## It's time to prepare for hurricane season.



As the largest natural gas distribution utility in the state, we love living and working in Florida as much as you do. And we know a thing or two about hurricane season, which runs from June 1 through November 30.

In fact, Peoples Gas works year-round to be sure we're ready for all types of severe weather. We're committed to the safety of our pipelines and our people, and we urge you - our customers - be prepared and learn more about being safe in the event of a major storm.



The valve at the main meter should be turned on or off only by qualified Peoples Gas representatives or emergency personnel. Should you have questions or difficulty relighting pilot lights, call your plumber or a qualified appliance service contractor.

Visit the Appliance Sales and Service section at [peoplesgas.com/residential/services](https://www.peoplesgas.com/residential/services) to learn more about contractors and technicians in your area.

### Call before you dig

After severe weather, your yard may sustain damage from fallen trees. Remember to call **8-1-1** to have underground utilities marked for free before you dig up tree roots. They're often growing near natural gas pipes or other buried utility lines. Calling two business days before digging gives utilities enough time to mark your yard with flags or paint, making it easier for you to dig safely.

### Smell gas?

If you smell the odor of rotten eggs near your home or business, a gas line may be damaged or leaking. Immediately move to a safe location and call **877-TECO-PGS (877-832-6747)**. We're ready to handle your emergency 24/7.

### Plan ahead

While we can't predict the weather, we know that planning ahead can make a big difference in how we all respond to a storm. Let's work together to get ready.

### Get ready

Visit [peoplesgas.com/stormsafety](https://www.peoplesgas.com/stormsafety) for helpful guidance and safety tips. There's even a handy brochure you can download and print. Be sure to check out our restoration video to learn more about how we restore service after a natural gas outage.

### Your natural gas service

Even if you're evacuating, there's no need for you to turn off your natural gas service at the meter. Your service will likely operate uninterrupted throughout the storm. If you'd like, you may choose to turn off gas to individual appliances at the supply valve near each unit.

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