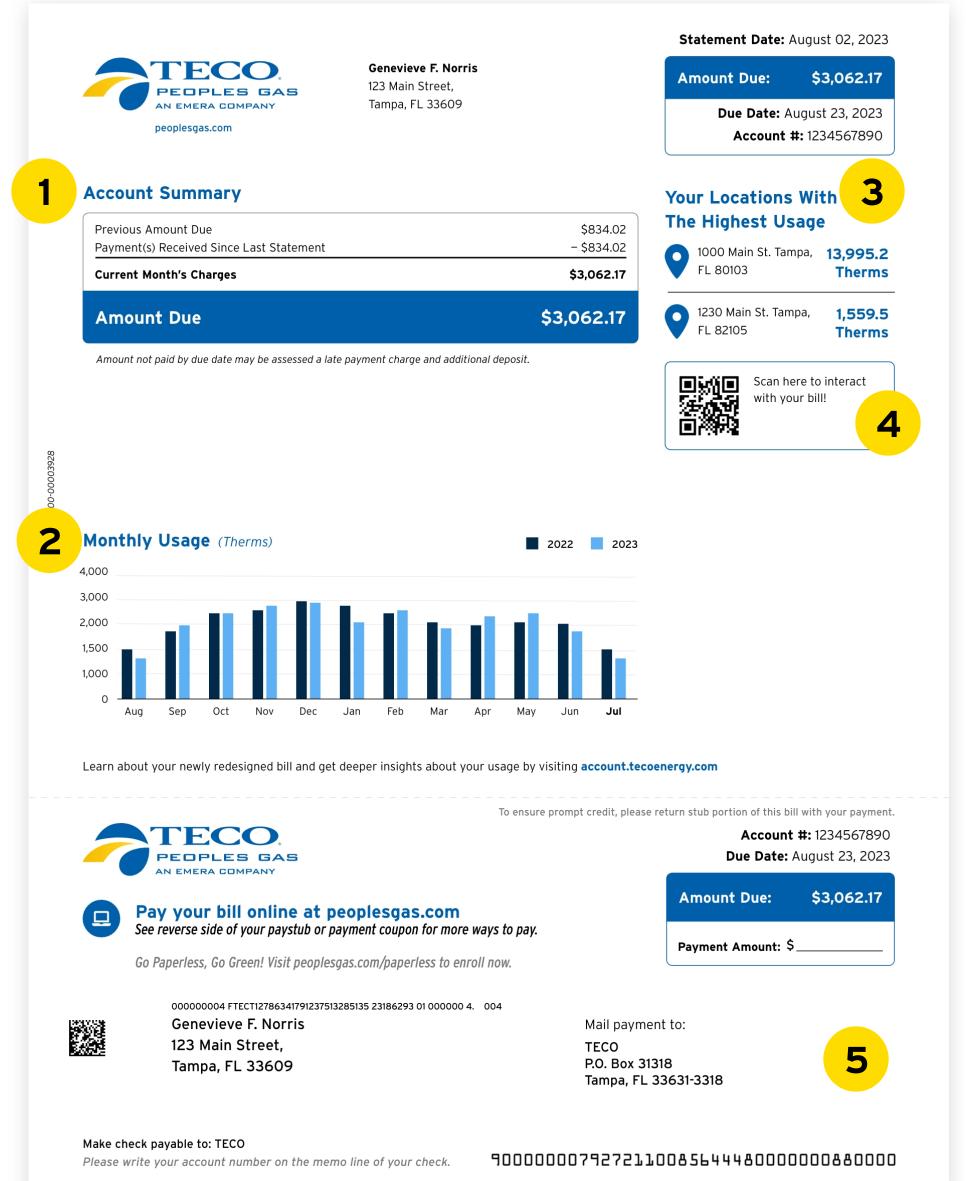
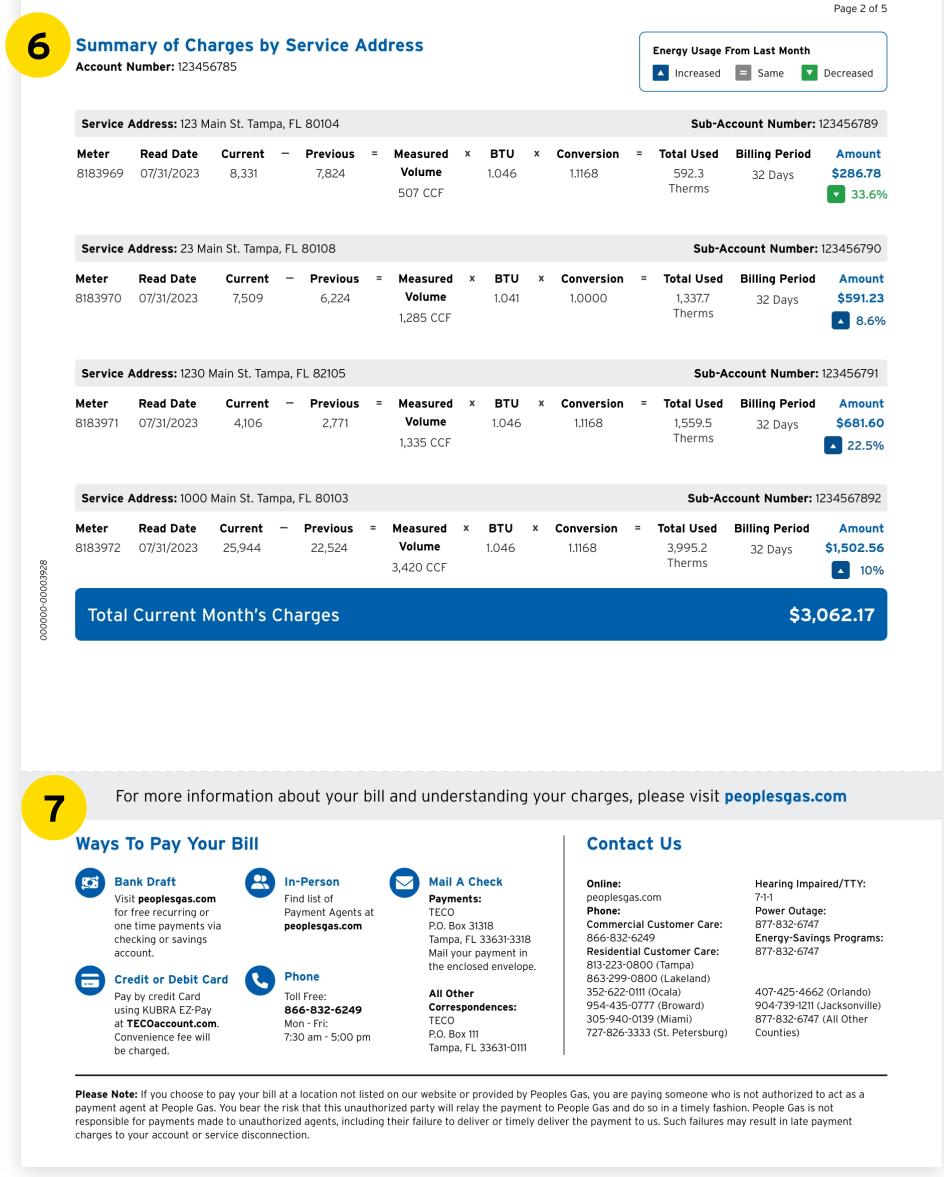
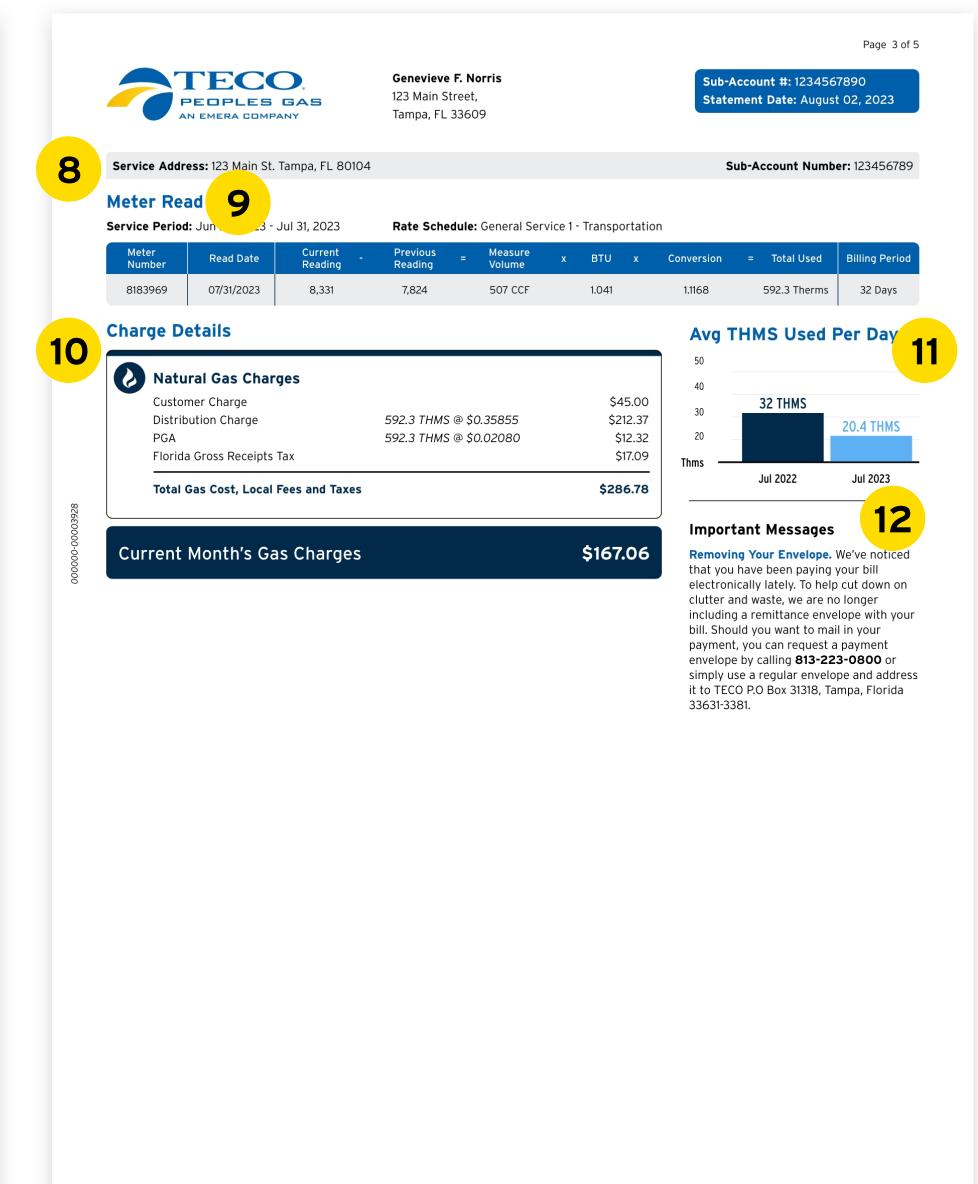
Summary Billing

The following illustration explains the different sections of your bill.







Page 1 Page 2

- 1 Account Summary summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage displays up to 24 months of your total usage history from all meters.
- Your Locations With The Highest Usage highlights service address' that have used the most therms for the current billing period.
- **4 QR code** scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- Paystub indicates what is due for the current billing period, and how you can submit your payment either by mail or online.
- Please note: This sample only shows your first meter details. Your new bill will have additional pages for your other meters.

- **Summary of Charges** displays the total cost of all of your meters by service address.
- **7** Ways To Pay displays all of the available payment methods and contact information.

Page 3

- 8 Service Address Header shows the service address above the charge details for the meter being charged.
- Meter Read shows your previous reading, current reading, and total energy used in the current billing period.
- Charge Details explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- Avg Therms Per Day shows the average usage per day trend and compares your average usage from the previous year.
- 12 Important Messages provides important messages about your services and accounts.