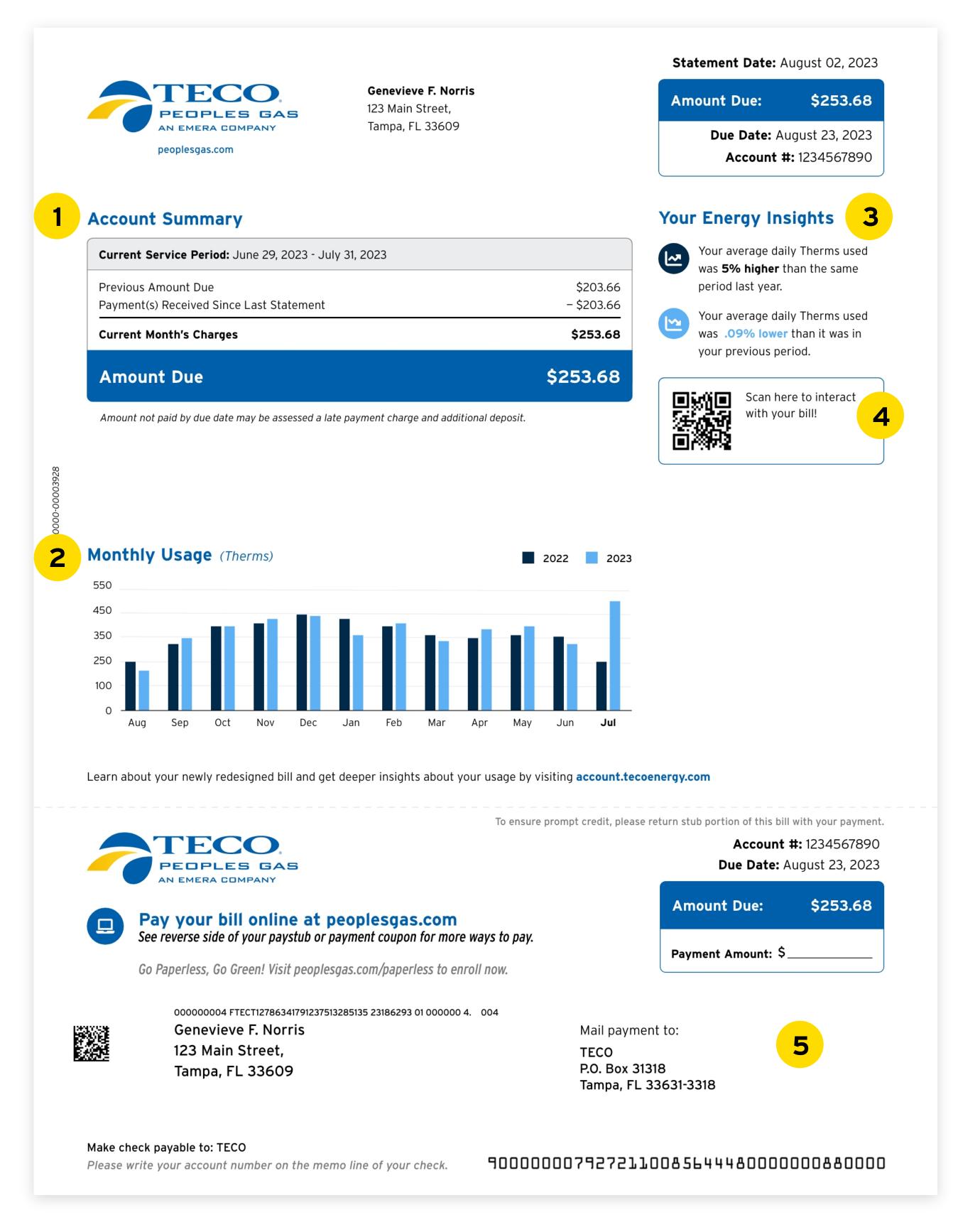
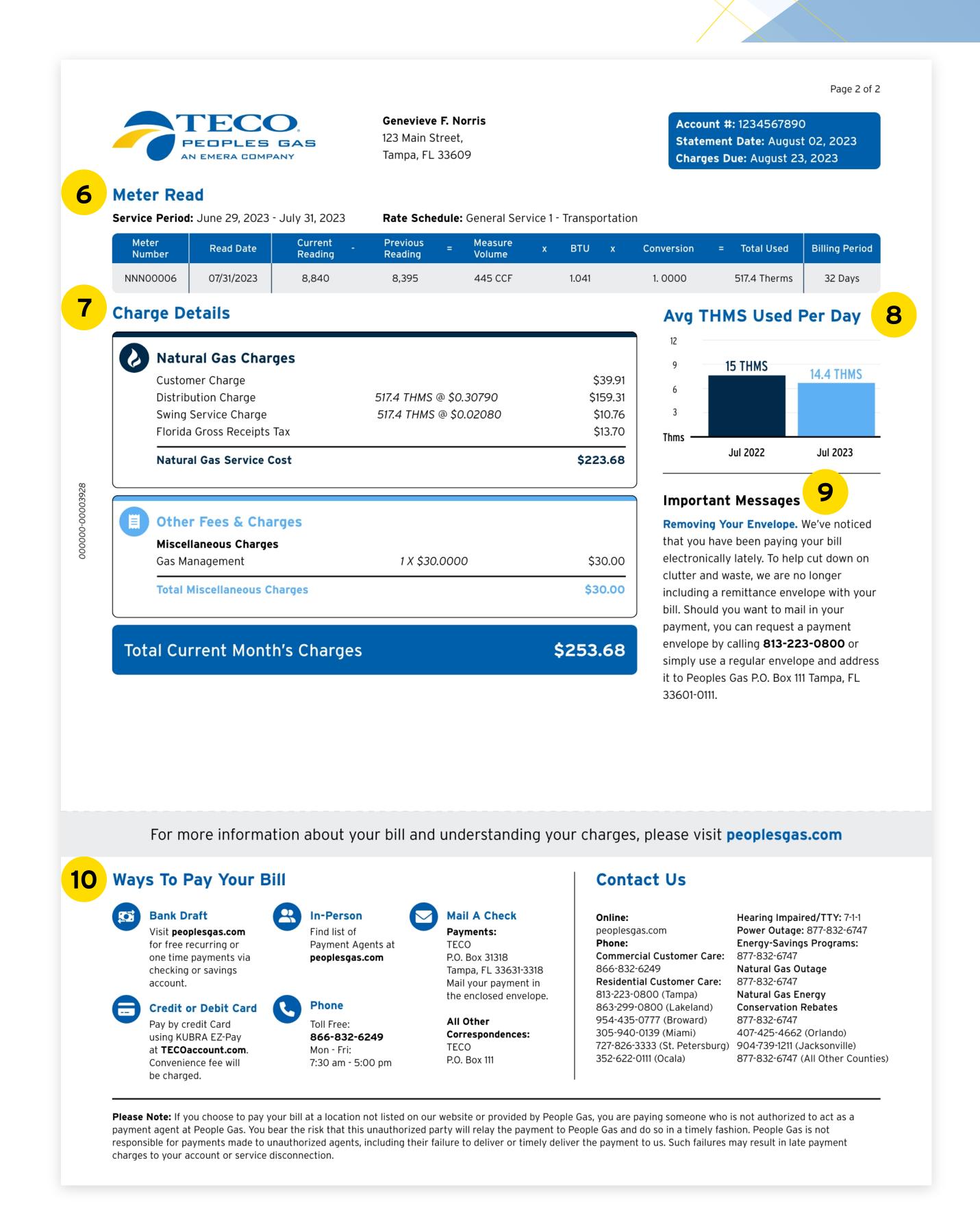
NCTS

The following illustration explains the different sections of your bill.



Summary Page

- 1 Account Summary summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage displays up to 24 months of your usage history.
- Your Energy Insights explains your usage patterns and how usage has changed month over month, and year over year.
- **QR code** scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- **5** Paystub indicates what is due for the current billing period, and how you can submit your payment either by mail or online.



Details Page

- 6 Meter Read shows your previous reading, current reading, and total energy used in the current billing period.
- **7** Charge Details explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- **8** Avg Therms Per Day shows the average usage per day trend and compares your average usage from the previous year.
- 9 Important Messages provides important messages about your services and accounts.
- Ways To Pay displays all of the available payment methods and contact information.

