

January 2026

As we welcome a new year, I want to take a moment to thank you for choosing Peoples Gas. Your trust drives everything we do, and we're excited about the opportunities ahead to serve you even better.

Over the past year, we've worked hard to improve your experience with us. From making it easier to do business online and over the phone, to introducing a better approach for same-day appointments, our goal is simple: to provide service that's convenient, reliable and responsive to your needs.

Natural gas continues to deliver exceptional value—whether it's the comfort of a warm home, the efficiency of hot water, or the reliability of backup power. We're proud to provide an energy source that keeps up with the way you want to live and work.

Above all else, safety remains our top priority. That includes protecting our people, maintaining the integrity of our system and safeguarding the communities we serve – and we never compromise. Through regular inspections, proactive maintenance and ongoing investments, we're committed to keeping our system strong and dependable for you and the ones you care about.

As we begin this new year together, please know that we're listening and learning so we can continue to meet your expectations. On behalf of our entire team, thank you for using natural gas and for trusting us to deliver safe, reliable service.

Sincerely,

A handwritten signature in black ink, appearing to read "Helen Wesley".

Helen Wesley  
President and CEO