



The World Through the Eyes of a Child!

The young mother was ready for a few minutes of relaxation after a long and demanding day. However, her young daughter had other plans for her mother's time.

"Read me a story, Mom," the little girl requested. "Give Mommy a few minutes to relax and unwind. Then I'll be happy to read you a story," pleaded the mother.

The little girl was insistent that Mommy read to her now. With a stroke of genius, the mother tore off the back page of the magazine she was reading. It contained a full-page picture of the world. As she tore it into several pieces, Mom asked her daughter to put the picture together and then she would read her a story. Surely this would buy her considerable relaxing moments.

A short time later, the little girl announced the completion of her puzzle project. To her astonishment, she found the world picture completely assembled. When she asked her daughter how she managed to do it so quickly, the little girl explained that on the reverse side of the page was the picture of a little girl. "You see, Mommy, when I got the little girl together, the whole world came together."

Wouldn't it be wonderful if we use each other's diverse perceptions to solve simple and complex problems? It's easy to overlook a child or adult's perception because we think that they are not like us. Every one of our unique ideas can contribute to the success of our company...but only if we ask each other for them and open our self up to the diverse possibilities.

Marian Wilkinson
Director Customer Service