


NCTS Sample Bill

PLEASE REMIT PAYMENT TO:



P.O. Box 31017
TAMPA, FL 33631-3017

ACCOUNT NUMBER: 111111111

AMOUNT NOW DUE: 112.08

THIS MONTH'S CHARGE DUE BEFORE: 07/14/09

CUSTOMER INVOICE

010116 11111111 0000011208

NCTS INC.
1234 COMMERCIAL BOULEVARD
HOMETOWN, USA 00000

WRITE IN AMOUNT PAID ON THIS ACCOUNT

PLEASE WRITE YOUR ACCOUNT NUMBER ON THE FRONT OF YOUR CHECK OR MONEY ORDER AND RETURN THE UPPER PORTION OF THIS INVOICE WITH YOUR PAYMENT. MESSAGES WRITTEN ON THE UPPER PORTION MAY BE OVERLOOKED. FOR INFORMATION PLEASE CONTACT US AT ONE OF THE CONVENIENT NUMBERS LISTED ON THE BACK. THANK YOU!

DIRECT ALL INQUIRIES TO: 1-877-832-6747

PLEASE RETAIN THIS LOWER PORTION FOR YOUR RECORDS.

TECO PEOPLES GAS

POST OFFICE BOX 31017
TAMPA, FL 33631-3017

SERVICE ADDRESS: 1234 COMMERCIAL BOULEVARD
HOMETOWN, USA 00000

AMOUNT NOW DUE: 112.08

THIS MONTH'S CHARGE DUE BEFORE: 07/14/09

ACCOUNT NUMBER: 111111111

AVERAGE DAILY THERM USAGE:
JUN 09: 7.7
JUN 08: 8.0

NEXT SCHEDULED READ DATE: 07/21/09

TO AVOID A POSSIBLE LATE PAYMENT CHARGE OF 1.5%, BALANCE DUE MUST BE PAID BY THE PAST DUE DATE.

THIS MONTH'S BILLING DATES: 06/19/09 TO 06/23/09

THIS MONTH'S METER INFORMATION:

METER NUMBER	METER READS PRES - PREV	CCF	BTU	FACTORS	CONVER	THERMS USED
*ANE34748	33436 - 33216	220	1.049	1.00000		230.8
TOTAL THERMS						230.8

THIS MONTH'S BILLING INFORMATION:

DESCRIPTION	AMOUNT
PREVIOUS BALANCE	63.91
PAYMENT	63.91-
CUSTOMER CHARGE	35.00
DISTRIBUTION CHARGE	66.42
SWING CHARGE	3.37
FRANCHISE FEE	0.00
LOCAL TAX	0.00
STATE TAX	0.00
GROSS RECEIPTS TAX	7.29
TOTAL BALANCE DUE	112.08

TO PAY BY PHONE, DIAL 1-877-729-2747 OR, VISIT OUR WEBSITE AT www.peoplesgas.com (PAY-2PGS)

WHEN PAYING BY CREDIT CARD OR E-CHECK, A CONVENIENCE FEE WILL APPLY

NCTS Statement Information:

- A SERVICE PERIOD TO:** The date which the gas meter was scheduled to be read and upon which the bill will be based.
- B NUMBER OF DAYS:** The number of days since the last scheduled meter reading of the most recent bill.
- C STATEMENT DATE:** The date your bill was processed.
- D THIS MONTH'S CHARGE DUE BEFORE:** The current charges will be past due on the date indicated. It is important that the bill is paid before this date in order to avoid interruption of gas service or late fees.
- E METER NUMBER:** Our identification number for the gas meter.
- F PRES:** (Present) The numbers displayed at the time the meter was read.
- G PREV:** (Previous) The numbers displayed in the previous month at the time the meter was read.
- H CCF:** CCF (100 cubic feet) is the standard unit of gas measurement. The 'Present' number is subtracted from the 'Previous' to calculate the CCF.
- I BTU:** (British Thermal Unit) A unit of heat measurement. This is multiplied by the total CCF.
- J CONVER:** (Conversion Factor) A factor used to accurately calculate therm usage when elevated pressure is required.
- K THERMS USED:** A unit of heat equal to one hundred thousand (100,000) BTU's. This is the total usage applied to calculate the monthly bill.
- L SERVICE:** This indicates the type of customer, i.e. residential, general service, etc.
- M PREVIOUS BALANCE:** This is the balance that appeared on your previous statement.
- N PAYMENT:** This is the amount that Peoples Gas received on your account since the last billing.
- O CUSTOMER CHARGE:** This is a cost that appears on your bill every month whether or not gas service is used. This cost changed mid June 2009.
- P MAIN EXT CHARGE:** A flat monthly fee to recover the cost of extending mains to a particular area when the costs exceeds the maximum allowable construction cost, where applicable.
- Q DISTRIBUTION:** This is the cost associated with delivering gas to your residence/business.
- R SWING CHARGE:** The swing service charge covers the costs that are incurred by Peoples Gas to balance the difference between a customer's actual daily usage and the gas delivered daily by their gas supplier (Pool Manager).
- S FRANCHISE FEE:** A fee from a municipality for the right to use public property for the purpose of providing gas service in the area the premise resides. The fee is collected by Peoples Gas and paid to the municipality.
- T GROSS RECEIPTS TAX:** A tax from the state of Florida on your purchase of gas. This tax is collected by Peoples Gas and paid to the state.
- U TOTAL BALANCE DUE:** This will include the current month's charges as well as any previous outstanding charges.
- * In the event the meter read was estimated, EST appears to the left of the Meter Number.

Rate Schedule

RS-1:	0 - 99 therms/year
RS-2:	100 - 249 therms/year
RS-3:	250 - 1,999 therms/year
RSG:	Residential Standby Generator only
SGS:	0 - 1,999 therms/year
CSG:	Commercial Standby Generator only
GS-1:	2,000 - 9,999 therms/year
GS-2:	10,000 - 49,999 therms/year
GS-3:	50,000 - 249,999 therms/year
GS-4:	250,000 - 499,999 therms/year
GS-5:	>500,000 therms/year
CSLS:	Commercial Street Lighting Service
NGVS:	Natural Gas Vehicle Service
SIS:	Small Interruptible Service 1,000,000 - 3,999,999 therms/year
IS:	Interruptible Service 4,000,000 - 49,999,999 therms/year
ISLV:	Interruptible Service, Large Volume 50,000,000 therms/year
CIS:	Contract Interruptible Service

Call Customer Service Toll-free at 1-877-832-6747