


# ITS Sample Bill

PLEASE REMIT PAYMENT TO:



3 A

ACCOUNT NUMBER	AMOUNT NOW DUE	THIS MONTH'S CHARGE DUE BEFORE
111111111	11,860.37	08/24/09

3 A

010223 11111111 0001186037

ITS INC.  
1234 INDUSTRIAL BOULEVARD  
HOMETOWN, USA 00000

WRITE IN AMOUNT PAID ON THIS ACCOUNT

PLEASE WRITE YOUR ACCOUNT NUMBER ON THE FRONT OF YOUR CHECK OR MONEY ORDER AND RETURN THE UPPER PORTION OF THIS INVOICE WITH YOUR PAYMENT. MESSAGES WRITTEN ON THE UPPER PORTION MAY BE OVERLOOKED. FOR INFORMATION PLEASE CONTACT US AT ONE OF THE CONVENIENT NUMBERS LISTED ON THE BACK. THANK YOU!

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DIRECT ALL INQUIRIES TO: **TECO PEOPLES GAS**

POST OFFICE BOX 31017  
TAMPA, FL 33631-3017

1-813-275-3700

AMOUNT NOW DUE: 11,860.37

THIS MONTH'S CHARGE DUE BEFORE: 08/24/09

ACCOUNT NUMBER: 111111111

AVERAGE DAILY THERM USAGE:  
AUG 09 3805.3  
AUG 08 4051.7

NEXT SCHEDULED READ DATE: 09/01/09

PLEASE RETAIN THIS LOWER PORTION FOR YOUR RECORDS.

SERVICE ADDRESS: 1234 INDUSTRIAL BOULEVARD  
HOMETOWN, USA 00000

TO AVOID A POSSIBLE LATE PAYMENT CHARGE OF 1.5%, BALANCE DUE MUST BE PAID BY THE PAST DUE DATE.

\*\*\*\*\* THIS MONTH'S BILLING DATES \*\*\*\*\*

A SERVICE PERIOD TO	B NUMBER OF DAYS	C STATEMENT DATE
08/01/09	31	08/03/09

\*\*\*\*\* THIS MONTH'S METER INFORMATION \*\*\*\*\*

E METER NUMBER	F METER READS PRES - PREV	G CCF	H BTU	I FACTORS	J CONVER	K THERMS USED
XVC31453	318069 306748	11321	1.042	10.00000		117964.9

TOTAL THERMS: 117964.9

\*\*\*\*\* THIS MONTH'S BILLING INFORMATION \*\*\*\*\*

M PREVIOUS BALANCE	L SMALL INTERRUPTIBLE SVC-(SIS)	
14,065.56		
N PAYMENT		
14,065.56-		
O TRANSPORT ADMIN CHRG		144.00
P CUSTOMER CHARGE		300.00
Q DISTRIBUTION CHARGE	117,964.9 X 0.07131 =	8,412.08
R FRANCHISE FEE		0.00
S LOCAL TAX		0.00
STATE TAX		0.00
GROSS RECEIPTS TAX		3,004.29
<b>S TOTAL BALANCE DUE</b>		<b>11,860.37</b>

TO PAY BY PHONE, DIAL 1-877-729-2747 OR, VISIT OUR WEBSITE AT [www.peoplesgas.com](http://www.peoplesgas.com) (PAY2PGS)

WHEN PAYING BY CREDIT CARD OR E-CHECK, A CONVENIENCE FEE WILL APPLY.

# ITS Statement Information:

- A SERVICE PERIOD TO:** The date which the gas meter was scheduled to be read and upon which the bill will be based.
- B NUMBER OF DAYS:** The number of days since the last scheduled meter reading of the most recent bill.
- C STATEMENT DATE:** The date your bill was processed.
- D THIS MONTH'S CHARGE DUE BEFORE:** The current charges will be past due on the date indicated. It is important that the bill is paid before this date in order to avoid interruption of gas service or late fees.
- E METER NUMBER:** Our identification number for the gas meter.
- F PRES:** (Present) The numbers displayed at the time the meter was read.
- G PREV:** (Previous) The numbers displayed in the previous month at the time the meter was read.
- H CCF:** CCF (100 cubic feet) is the standard unit of gas measurement. The 'Present' number is subtracted from the 'Previous' to calculate the CCF.
- I BTU:** (British Thermal Unit) A unit of heat measurement. This is multiplied by the total CCF.
- J CONVER:** (Conversion Factor) A factor used to accurately calculate therm usage when elevated pressure is required.
- K THERMS USED:** A unit of heat equal to one hundred thousand (100,000) BTU's. This is the total usage applied to calculate the monthly bill.
- L SERVICE:** This indicates the type of customer, i.e. residential, general service, etc.
- M PREVIOUS BALANCE:** This is the balance that appeared on your previous statement.
- N PAYMENT:** This is the amount that Peoples Gas received on your account since the last billing.
- O TRANSPORTATION ADMINISTRATION CHARGE:** The transportation administration charge covers the recurring costs of providing transportation service to those customers who transport their gas under the individual transportation service rider.
- P MAIN EXT CHARGE:** A flat monthly fee to recover the cost of extending mains to a particular area when the costs exceeds the maximum allowable construction cost, where applicable.
- Q CUSTOMER CHARGE:** This is a cost that appears on your bill every month whether or not gas service is used. This cost changed mid June 2009.
- R DISTRIBUTION:** This is the cost associated with delivering gas to your residence/business. The rate changed in mid June 2009.
- S TOTAL BALANCE DUE:** This will include the current month's charges as well as any previous outstanding charges.

## Rate Schedule

- RS-1: 0 - 99 therms/year
- RS-2: 100 - 249 therms/year
- RS-3: 250 - 1,999 therms/year
- RSG: Residential Standby Generator only
- SGS: 0 - 1,999 therms/year
- CSG: Commercial Standby Generator only
- GS-1: 2,000 - 9,999 therms/year
- GS-2: 10,000 - 49,999 therms/year
- GS-3: 50,000 - 249,999 therms/year
- GS-4: 250,000 - 499,999 therms/year
- GS-5: >500,000 therms/year
- CSLS: Commercial Street Lighting Service
- NGVS: Natural Gas Vehicle Service
- SIS: Small Interruptible Service  
1,000,000 - 3,999,999 therms/year
- IS: Interruptible Service  
4,000,000 - 49,999,999 therms/year
- ISLV: Interruptible Service, Large  
Volume 50,000,000 therms/year
- CIS: Contract Interruptible Service

**Call Customer Service Toll-free at 1-877-832-6747**