

Non-Consumption Pool Management

The following illustration explains the different sections of your bill.

TECO PEOPLES GAS
AN EMERA COMPANY
peoplesgas.com

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Statement Date: August 02, 2023

Amount Due: \$164.75

Due Date: August 23, 2023
Account #: 1234567890

1 Account Summary

Previous Amount Due	\$4,247.94
Payment(s) Received Since Last Statement	-\$4,247.94
Current Month's Charges	\$164.75
Amount Due	\$164.75

Amount not paid by due date may be assessed a late payment charge and additional deposit.

2 Your Energy Insights

- Your average daily THMS used was **30% higher** than the same period last year.
- Your average daily THMS used was **13.33% lower** than it was in your previous period.

3 Scan here to interact with your bill!

4 Amount Due: \$164.75
Payment Amount: \$

To ensure prompt credit, please return stub portion of this bill with your payment.

TECO PEOPLES GAS
AN EMERA COMPANY

Account #: 1234567890
Due Date: August 23, 2023

Pay your bill online at peoplesgas.com
See reverse side of your paystub or payment coupon for more ways to pay.

Go Paperless, Go Green! Visit peoplesgas.com/paperless to enroll now.

000000004 FTCT12786341791237513285135 23186293 01 000000 4 004

Genevieve F. Norris
123 Main Street,
Tampa, FL 33609

Mail payment to:
TECO
P.O. Box 31318
Tampa, FL 33631-3318

Make check payable to: TECO
Please write your account number on the memo line of your check. 9000000079272110085644480000000880000

Summary Page

- 1 Account Summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Your Energy Insights** - explains your usage patterns and how usage has changed month over month, and year over year.
- 3 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 4 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.

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Statement Date: August 02, 2023
Charges Due: August 23, 2023

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Monthly Charge For June 2023

5 Charge Details

5 **2 Natural Gas Charges**

	Rate	Imbalance	Amount
Pipeline Charge: Reservation	\$0.00000000	2376.4	\$351.84
Usage	\$0.00000000	2376.4	\$13.31
Natural Gas Subtotal			\$2,149.48

6 **Other Fees & Charges**

	Fees	Number	Amount
Administration Charge	\$0.00000000		\$142.00
Switch Charge	\$10.00000000	0	\$0.00
Customer Charge	\$0.91000000	25	\$22.75
Total Other Fees and Charges			\$164.75

Total Current Month's Charges \$164.75

6 Important Messages

Please wire transactions to:
JP Morgan Chase
New York, NY
Account # 700610624
ABA # 021000021

For more information about prior adjustments, refer to the detailed statement method separately from your bill each month.

The Cashout Imbalance Statement, including a breakdown of your net imbalance, is available in Gas Management System or through your ITS Agent.

For more information about your bill and understanding your charges, please visit peoplesgas.com

7 Ways To Pay Your Bill

- Bank Draft**: Visit peoplesgas.com for free recurring or one time payments via checking or savings account.
- In-Person**: Find list of Payment Agents at peoplesgas.com
- Mail A Check**: Payments: TECO, P.O. Box 31318, Tampa, FL 33631-3318. Mail your payment in the enclosed envelope.
- Credit or Debit Card**: Pay by credit Card using KUBRA EZ-Pay at TECOaccount.com. Convenience fee will be charged.
- Phone**: Toll Free: 866-832-6249, Mon - Fri, 7:30 am - 5:00 pm

Contact Us

Online: peoplesgas.com
Phone: 866-832-6249
Commercial Customer Care: 813-223-0800 (Tampa)
Residential Customer Care: 863-299-0800 (Lakeland), 352-622-0111 (Ocala), 954-435-0777 (Broward), 305-940-0139 (Miami), 727-826-3333 (St. Petersburg)

Hearing Impaired/TTY: 7-11
Power Outage: 877-832-6747
Energy-Savings Programs: 877-832-6747
407-425-4662 (Orlando), 904-739-1211 (Jacksonville), 877-832-6747 (All Other Counties)

Please Note: If you choose to pay your bill at a location not listed on our website or provided by Peoples Gas, you are paying someone who is not authorized to act as a payment agent at Peoples Gas. You bear the risk that this unauthorized party will relay the payment to Peoples Gas and do so in a timely fashion. Peoples Gas is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Details Page

- 5 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- 6 Important Messages** - provides important messages about your services and accounts.
- 7 Ways To Pay** - displays all of the available payment methods and contact information.



For more information and additional bill variations visit
PeoplesGas.com/AboutMyBill